#### STATE CONTROLLER'S OFFICE

**Management Information Retrieval System (MIRS)** 

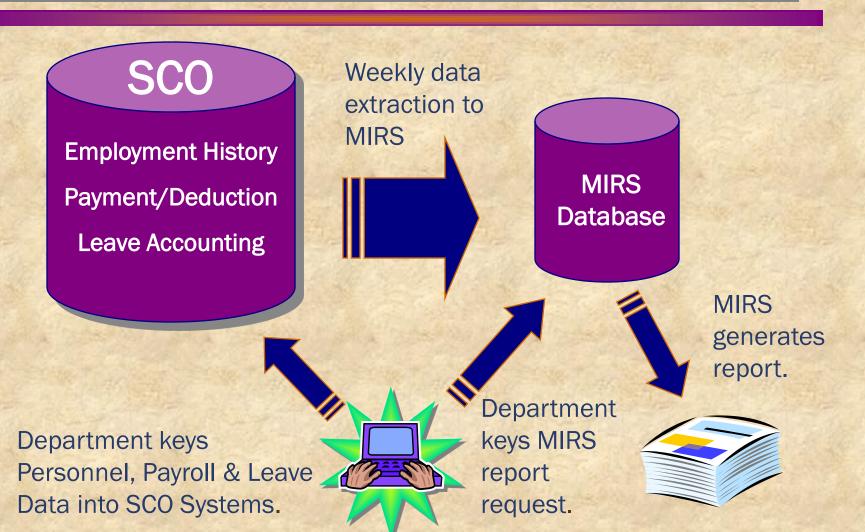
#### WELCOME

The following provides an overview of the MIRS and includes:

- Process
- Features
- Files and Reports
- Customer Service
- Customer Satisfaction
- Monthly Costs
- Contacts

We hope you find this information useful and informative.

#### **MIRS Process**



#### **MIRS Features**

- Weekly Updates
- Maintained by the SCO
  - System Enhancements & Modifications
- Ad Hoc Reporting
  - Offers Customer Control & Flexibility
- Centralized Data Source
  - Single Data Entry
- Pre-Written Reports
- Downloading
- MIRS Web Site

#### **MIRS Files**

- Employment History
- Payment
- Employer Sponsored Deduction
- Leave Accounting
- Position Inventory

## MIRS Employment History (EH) File

 Includes current EH transactions plus 24 months of transactional history.

- Sample Employment History Reports
  - Collective Bargaining
  - Cost Projections
  - IDL/Worker's Comp

### Collective Bargaining Report

PAGE 1

COUNT OF ACTIVE EMPLOYEES BY BARGAINING UNIT DATA AS OF: 04/28/2006

	CONFIDENTI	AL EXCLUDED	MANAGERIAL	RANK & FILE	SUPERVISORY	TOTAL
CBID	)					
01	13	74	118	6478	1106	7789
02	1	0	2	16	1	20
04	26	3	0	1505	51	1585
07	0	0	0	43	15	58
12	0	0	0	26	5	31
14	0	0	0	27	4	31
48	0	50	0	0	0	50
97	0	5	0	0	0	5
98	0	3	0	0	0	3
99	0	12	0	0	0	12
TOTA	ιL					
	40	147	120	8095	1182	9584

### Cost Projections Report

PAGE 1

PROJECTED COST OF 4% SALARY INCREASE FOR FULL-TIME AND FRACTIONAL, CONFIDENTIAL, EXCLUDED, SUPERVISORY, MANAGERIAL EMPLOYEES

DATA AS OF: 04/28/2006

UNIT CBID	OLD SALARY	4% INCREASE	NEW SALARY
001 S01	\$24,545.00	\$981.80	\$25,526.80
003 S01	\$18,502.00	\$740.08	\$19,242.08
004 M01 S01	\$6,090.00 \$69,657.00	\$243.60 \$2,786.28	\$6,333.60 \$72,443.28
*TOTAL 004	\$75,747.00	\$3,029.88	\$78,776.88
006 M01 S01	\$6,090.00 \$34,802.00	\$243.60 \$1,392.08	\$6,333.60 \$36,194.08
*TOTAL 006	\$40,892.00	\$1,635.68	\$42,527.68

# IDL/Worker's Compensation Report

#### EMPLOYEES ON IDL OR WORKERS COMP

DATA AS OF: 04/28/2006

EMPLOYEE			INJURY	INJURY	
NAME		SSN	CODE	DATE	STATUS
ANDERSON, JOHN C		xxx-xx-xxxx	5	2005/07/08	ACTIVE
BETTANCOURT, CHAR	D	xxx-xx-xxxx	2	2005/08/05	ACTIVE
BLAKELY, DAN		xxx-xx-xxxx	5	2005/04/23	ACTIVE
DAVIS, DEBORAH		xxx-xx-xxxx	5	2006/01/26	ACTIVE
DAWSON, LARRY B		xxx-xx-xxxx	2	2005/11/21	ACTIVE
LEE, MIKE		xxx-xx-xxxx	5	2005/07/10	ACTIVE
OREILLY, MARY		xxx-xx-xxxx	5	2006/03/02	ACTIVE
SHAFFER, KATHY S		xxx-xx-xxxx	5	2006/01/05	ACTIVE

#### **MIRS Payment File**

Includes 24 months of payment history.

- Sample Payment Reports
  - Overtime Usage
  - Fiscal Year Expenditures

### Overtime Usage Report

#### EMPLOYEES WORKING 40 OR MORE HOURS OF OVERTIME DURING THE 03/2006 PAY PERIOD DATA AS OF: 04/28/2006

UNIT NUMBER	EMPLOYEE NAME	NUMBER OF HOURS	GROSS PAY
222	ALBRIGHT, KAY D	62.00	\$1,524.93
	BLAKELY, DAPHNE C	94.25	\$2,144.66
	EAKER, SOL E	71.50	\$1,775.80
	LAUGHLIN, CRISTY	121.25	\$3,099.31
	LEE, JONATHAN	40.85	\$1,126.87
	OREILLY, PATSY	42.00	\$945.45
TOTAL:	222	528.50	\$13,044.77

### Fiscal Year Expenditures

	~=	-
DΔ	CIF	- 1

#### QUARTERLY EXPENDITURES FOR THE 2004/2005 FISCAL YEAR DATA AS OF: 07/29/2005

TYPE OF PAYMENT*	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER	TOTAL
AWARD	\$748.18	\$67,280.05	\$5,725.67	\$192,600.17	\$266,354.07
DED ADJ REF	\$11,235.40	\$406.43	\$728.95	\$117.78	\$12,488.56
DSBLTY SUPP	\$76,237.17	\$68,952.15	\$67,659.18	\$19,766.00	\$232,614.50
IDL FULL	\$40,201.22	\$82,353.48	\$38,255.75	\$7,615.02	\$168,425.47
IDL-2/3	\$400,667.58	\$366,092.91	\$399,021.72	\$109,885.84	\$1,275,668.05
L/S OT	\$25,112.25	\$25,710.15	\$14,520.31	\$15,237.47	\$80,580.18
L/S VAC	\$374,033.95	\$137,484.39	<b>\$548,947.07</b>	\$229,786.99	\$1,290,252.40
MISC	\$14,264.98	\$24,969.31	\$24,603.06	\$6,959.05	\$70,796. <b>4</b> 0
NDI	\$177,008.65	\$184,063.67	\$151,342.87	\$26,896.11	\$539,311.30
OVERTIME	\$2,840,235.12	\$1,612,859.96	\$1,086,990.55	\$147,470.29	\$5,687,555.92
PREMIUM PAY	\$5,451.42	\$3,937.79	\$2,480.70	0	\$11,869.91
REGULAR	\$115,608,076.63	\$110,884,049.18	\$109,677,719.67	\$35,716,819.28	\$371,886,664.76
TOTAL	\$119,573,272.55	\$113,458,159.47	\$112,017,995.50	\$36,473,154.00	\$381,522,581.52

<sup>\*</sup>INCLUDES GROSS, STATE SHARE RETIREMENT, SOCIAL SECURITY AND MEDICARE IF APPLICABLE TO THE TYPE OF PAYMENT.

## MIRS Employer Sponsored Deduction File

 Includes 24 months of deduction history (Benefit Life, Flex, Health, Dental & Vision).

- Sample Deduction Reports
  - Dental Coverage
  - Expenditure Tracking

## Dental Coverage Report

#### EMPLOYEES ENROLLED IN DELTA DENTAL PLAN DURING THE 04/2006 PAY PERIOD DATA AS OF: 04/28/2006

POSITION	EMPLOYEE	PARTY
NUMBER	NAME	RATE
222-121-3131-001	ANDERSON, PEARL C	3
222-121-3331-002	CARLSON, LIZ R	2
222-121-4455-045	BETTANCOURT, CHARLY D	3
222-121-5858-090	RICHARDS, JOHN L	1
222-222-1123-050	ROBERTS, CARL	3
222-222-1330-002	DAVIS, DANNY	1
222-222-4090-001	TRUJILLO, RICH D	2

## **Expenditure Tracking Report**

		STATE	SH.	ARE	EXPENDIT	URES	
FOR	THE	03/20	06	AND	04/2006	PAY	PERIODS

PAY		
PERIOD	BENEFIT	STATE SHARE
03/2006	DENTAL	\$96,655.28
	FLEX CASH	\$35,200.00
	HEALTH	\$546,531.85
	LIFE INS	\$3,518.62
	VISION	\$18,296.13
TOTAL 03	3/2006	\$700,201.88
04/2006	DENTAL	\$83,004.25
	FLEX CASH	\$135,636.17
	HEALTH	\$479,395.71
	LIFE INS	\$3,493.62
	ST FLEX FEE	\$2,115.66
	VISION	\$15,257.02
TOTAL 04	/2006	\$718,902.43
TOTAL		\$1,419,104.31

#### MIRS Leave Accounting File

 Includes current state service and leave benefit data, plus 24 months of leave benefit transactional history.

- Sample Leave Accounting Reports
  - Leave Benefit Cash Out
  - Count of Employees Who Used Sick Leave and the Total Amount of Sick Leave Hours Used in a Specified Leave Period

# Leave Benefit Cash Out Report

PAGE 1

LEAVE BENEFIT CASH OUT COSTS
FOR EMPLOYEES WHO ARE AGE 55 OR OLDER
DATA AS OF: 04/28/2006

	EE		CASH OUT
AGE	COUNT	BENEFIT	AMOUNT
55	315	ANNUAL	\$630,523.13
		CTO	\$4,576.97
		HOL CR	\$115,177.49
		PH	\$24,518.12
		PLP	\$84,045.20
		VACATION	\$1,145,382.45

TOTAL FOR AGE: 55

\$2,004,223.36

#### Sick Leave Usage Report

PAGE 1

COUNT OF EMPLOYEES WHO USED SICK LEAVE AND TOTAL SICK LEAVE HOURS USED FOR LEAVE PERIOD 03/2006 DATA AS OF: 04/28/2006

			COUNT OF	SICK LEAVE
AGY	UNIT	CLASSIFICATION	EMPLOYEES	HOURS USED
555	151	EXEC SEC I	2	19.00
		STAFF SER AN (GEN)	1	16.00
		STF SVS MGR II/SUP	1	2.00
		WORD PROC TECH	1	8.00
TOTA	L FOR	UNIT: 151	5	45.00

NOTE: REPORT INCLUDES LEAVE BENEFITS USED IN LIEU OF SICK LEAVE.
PERSONAL HOLIDAY 'UNIT' USED IN LIEU OF SICK LEAVE BY:

- FULL TIME OR INTERMITTENT EMPLOYEE IS CONVERTED TO 8 HOURS.
- FRACTIONAL EMPLOYEE IS CONVERTED TO ITS FRACTIONAL HOURLY EQUIVALENT.

#### **MIRS Position Inventory File**

 Includes position inventory information from the SCO's monthly Position Roster file.

- Sample Position Inventory Report
  - Listing of All Vacancies

### Listing of All Vacancies Report

LISTI	ING	OF	ALL	VACA	TNF	POSI	TIONS
	IN	CLA	ASS :	FITLE	E OF	RDER	
DATA	AS	OF:	: Ay	oril	30,	2006	5

CLASS TITLE	POSITION NUMBER	AUTH TIME BASE
ACCOUNTANT TRAINEE AS INFO SYS AN/SP ASO ENGRG GEOLOGST	001-405-4179-001 001-406-1470-014 001-101-3754-090 001-109-3754-061	1.00 1.00 1.00
ASO GOVRL PROG ANL	001-105-5393-001 001-304-5393-001 001-402-5393-002 001-402-5393-005 001-543-5393-004	1.00 1.00 1.00 1.00
ASO MANGMT AUDITOR	001-544-4159-090 001-552-4159-098	1.00
ASOC OIL&GAS ENGR	001-201-3783-009 001-201-3783-011 001-201-3783-012 001-205-3783-098	.75 .75 .25
TOTAL		13.35

#### **MIRS Common Library**

- Common Library reports have statewide application. They are prewritten and ready to execute and print at your location.
  - Types of Common Library Reports
    - Accounting/Budget/Payroll Report
      - \* Expenditure Tracking Report (COM026)
    - Intermittent Hours Tracking
      - \* Intermittent Employees Report (INT003A, INT004A, INT006A, INT009, and INT010)
    - Equal Employment Opportunity Report
      - \* Ethnic and Gender Report (COM029)
    - Leave Accounting Report
      - \* Direct Deposit Eligibility Report (LEAVE001)
    - Personnel Report
      - \* State Service Credit Report (PERS001)
    - Position Inventory Report
      - \* Filled/Vacant Position Report (POS003)



#### **Expenditure Tracking Report**

PAGE 1

#### GROSS PAYMENTS AND STATE SHARE AMOUNTS FOR 04/2006

PAY PERIOD	DEDUCTION/ PAYMENTS	STATE SHARE BENEFITS	TOTAL PAYMENTS	STATE SHARE RETR	STATE SHARE SOC SEC	STATE SHARE MEDICARE	TOTAL
04/2006	AWARD	\$.00	\$50.00	\$.00	\$3.10	\$.73	53.83
	DED ADJ REF	\$.00	\$.00	\$.00	\$.00	\$.00	.00
	DENTAL	\$51,286.51	\$.00	\$.00	\$.00	\$.00	51,286.51
	DSBLTY SUPP	\$.00	\$3,009.34	\$266.68	\$190.09	\$44.46	3,510.57
	FLEX CASH	\$16,536.00	\$.00	\$.00	\$.00	\$.00	16,536.00
	HEALTH	\$340,588.52	\$.00	\$.00	\$.00	\$.00	340,588.52
	IDL FULL	\$.00	\$8,032.43	\$1,041.91	\$.00	\$.00	9,074.37
	IDL-2/3	\$.00	\$9,368.87	\$1,177.54	\$.00	\$.00	10,546.41
	L/S OT	\$.00	\$8,628.66	\$.00	\$459.48	\$107.46	9,195.60
	L/S VAC	\$.00	\$42,458.19	\$.00	\$2,255.99	\$528.92	45,243.10
	LIFE INS	\$707.28	\$.00	\$.00	\$.00	\$.00	707.28
	MISC	\$.00	\$28,980.65	\$3,161.81	\$1,780.11	\$416.06	34,338.63
	NDI	\$.00	\$7 <b>,</b> 937.99	\$.00	\$263.62	\$61.66	8,263.27
	OVERTIME	\$.00	\$85,468.69	\$.00	\$4,997.88	\$1,190.39	91,656.96
	PREMIUM PAY	\$.00	\$3 <b>,</b> 053.99	\$3,053.99	\$181.28	\$42.56	3,455.51
	REGULAR	\$.00	\$3,729,597.93	\$421,921.65	\$223,634.22	\$53,008.67	4,428,162.47
	SHIFT	\$.00	\$2,273.53	\$204.86	\$108.81	\$32.44	2,619.64
	VISION	\$10,953.42	\$.00	\$.00	\$.00	\$.00	10,953.42
TOTAL 04	1/2006	\$420,071.73	\$3,928,860.27	\$427,952.16	\$233,874.58	\$55,433.35	5,066,192.09

## Intermittent Employees who worked 960 hours or more towards their vacation/personal holiday waiting period

PAGE 1

INTERMITTENT EMPLOYEES WITH 960 HOURS OR MORE TOWARDS THEIR VACATION/PERSONAL HOLIDAY WAITING PERIOD USING BENEFIT ID WP DATA AS OF: 03/17/2006

				# OF		PH/VA	
				HOURS FOR	STATE	WAITING	
POSITION				BENEFIT ID	SERVICE	END LEAVE	
NUMBER	CLASSIFICATION	EMPLOYEE NAME	SSN	WP	MONTHS	PERIOD	
555-011-4870-902	STUDENT ASSISTANT	RIVERA, MARTHA M	xxx-xx-xxx	960.00	7	99/9999	
		SCHULTZ, MICHELLE	xxx-xx-xxx	982.00	9	99/9999	
		VASQUEZ, PAUL R	xxx-xx-xxx	1002.50	5	99/9999	
		WEAVER, SUSAN D	xxx-xx-xxx	993.00	5	99/9999	
555-012-1123-902	ASSISTANT CLERK	ANDERSON, SARAH B	xxx-xx-xxx	975.00	5	99/9999	
555-013-1441-902	OFF ASST/GEN	BANKS, MARTHA C	xxx-xx-xxx	1007.00	12	02/2006	
		CASTILLO, CARLA C	xxx-xx-xxx	960.50	7	99/9999	
		GOLDSMITH, JEFFREY	xxx-xx-xxx	985.00	1	99/9999	
		KELLY, JOHN F	xxx-xx-xxx	1100.00	8	01/2006	
		SMITH, DERRICK D	xxx-xx-xxx	1045.00	6	99/9999	
555-100-1419-902	KEY DATA OPERATOR	WALTON, JONATHON	xxx-xx-xxx	999.00	16	99/9999	

## Report that Identifies Intermittent Employees not currently enrolled in a Retirement Plant that have become eligible. These are employees who have a Benefit Id of RT.

PAGE 1

#### INTERMITTENT EMPLOYEES ELIGIBLE FOR RETIREMENT BENEFITS DATA AS OF: 03/17/2006

POSITION NUMBER	NAME	SSN	RETIREMENT BALANCE
555-011-4870-902	TAYLOR, DONNA B	xxx-xx-xxxx	1120.00
555-012-1123-902	MORRISON, ARTHUR D	xxx-xx-xxxx	1176.00
555-013-1441-902	MATHERS, JEFFREY RIVERA, MARTHA M SMITH, GREGORY L WALSH, JEANETTE S	XXX-XX-XXXX XXX-XX-XXXX XXX-XX-XXXX	1033.50 1012.00 1360.00 1190.00
555-122-1419-902	COFFEE, STEVEN R	xxx-xx-xxxx	1902.00

Intermittent Employees reaching their 1500 hour maximum (worked 1200 hours or more) or \*2000 hour maximum (1600 hours or more) for those employee's in bargaining unit 06. Based on the Leave Benefit ID MX (Maximum hours worked).

PAGE 1

INTERMITTENT EMPLOYEES APPROACHING THEIR 1500/\*2000 HOUR MAXIMUM (1200/\*1600 HOURS OR MORE)

DATA AS OF: 03/17/2006

			СВ	TOTAL HOURS
NAME	POSITION NUMBER	SSN	ID	WORKED
CRABTREE, SUSAN D	555-012-1123-902	xxx-xx-xxxx	 R04	1,231.00
FOGERTY, JOHN P	555-015-1441-902	xxx-xx-xxxx	R04	1,455.00
FONG, ROBERT C	555-015-1419-902	xxx-xx-xxxx	R04	1,345.00
GORDON, GEORGE	555-012-4870-902	xxx-xx-xxxx	E	1,313.00
MARTINEZ, PAUL R	555-015-9662-902	xxx-xx-xxxx	*R06	1,745.00
THOMPSON, ART O	555-011-4870-902	xxx-xx-xxxx	E	1,203.00
YEE, STEVE	555-013-9662-902	xxx-xx-xxxx	*R06	1,800.00

\*THOSE EMPLOYEES WHO ARE IN BARGAINING UNIT 06

#### Intermittent's Eligible for SISA or MSA

SUPERVI	SOR CERTIFICAT	TION OF SALARY ADJU	STMENT	
SOCIAL SECURITY NUMBER XXX-XX-XXX	NAME	OLD SALARY KEVIN L	SALARY	
HOURS WORKED	DATE	CARRY-OVER HOURS 145.50 OYEE'S JOB PERFORMA	WORKED 2065.50	DATE
THE AGE IN THE EMPLOYE DOES NO EXPECTE EXPERIE THAT TE	ENCY AT THIS S POSITION AND E BE GRANTED OT MEET THE LE ED BY THE AGEN ENCE IN THE PO HE EMPLOYEE NO S TIME. I HAV	UALITY AND QUANTITY TAGE OF AN EMPLOYEE THEREFORE I RECOMME A SALARY ADJUSTMENT VEL OF QUALITY AND CY AT THIS STAGE OF SITION AND THEREFOR T BE GRANTED A SALA E SO INFORMED THE E SEE ATT	S EXPERIEN  ON THAT THE  QUANTITY  AN EMPLON  E I RECOMN  ARY ADJUSTN  MPLOYEE ON	NCE HE YEES MEND MENT N THIS
_	SIGNATURE	OF SUPERVISOR	<del></del>	
-	TITLE	DATE	<del> </del>	

## Intermittent Employees who reached the end of 960 hours towards an Alternate Range of 6 months or 1920 hours towards the end of their 12 month Alternate Range

SUPERVISOR CER	TIFICATION OF SALARY ADJUSTM	ENT				
EMPLOYEE'S NAME		SOCIAL SECURITY NO.				
BLACK, JOHN L		xxx-xx-xxx				
EMPLOYEE'S POSITION NUMBER:	999-123-0916-901					
CLASS TITLE	EVALUATION DATE	NATIVE RANGE				
FSH & WLDLF TECH		A				
IN MY JUDGMENT, THE EMPLOYEE'S JOB PERFORMANCE						
COMMENTS:						
SIGNATURE OF SUPERVISOR	TITLE     	DATE     				

#### **Ethnic and Gender Report**

PAGE 1

ETHNIC AND GENDER BREAKDOWN BY CLASS FOR ACTIVE EMPLOYEES DATA AS OF: 04/28/2006

CLASS TITLE	ETHNICITY	GENDER	EMPLOYEE COUNT	
A INFO SYS AN	FILIPINO	 М	1	25.00
	WHITE	F	2	50.00
		М	1	25.00
TOTAL: A INFO SYS AN			4	100.00
ACCOUNTING TECH	HISPANIC	F	1	33.33
		M	1	33.33
	WHITE	М	1	33.33
TOTAL: ACCOUNTING TECH			3	100.00
ASO GOVRL PROG ANL	AMER INDIAN	F	1	5.56
	BLACK	F	2	11.11
		M	1	5.56
	OTHER	F	1	5.56
	WHITE	F	12	66.67
		М	1	5.56
TOTAL: ASO GOVRL PROG	ANL		18	100.00

# Direct Deposit Eligibility Report

PAGE 1

#### EMPLOYEES ON DIRECT DEPOSIT THAT DO NOT MEET MINIMUM LEAVE BALANCE REQUIREMENTS DATA AS OF: 04/28/2006

			ANN						
UNIT	EMPLOYEE NAME	SSN	LV	CTO	EX	PLP	SL	VAC	TOTAL
111	ANDERSON, SARAH	xxx-xx-xxx	.00	.00	.00	.00	8.00	13.50	21.50
	BANKS, MARTHA C	xxx-xx-xxx	.00	.00	.00	.25	.00	24.00	24.25
	CASTILLO, CARLA C	xxx-xx-xxx	.00	.00	.00	.00	8.00	19.00	27.00
	GOLDSMITH, JEFFREY	xxx-xx-xxx	.00	.00	.00	.00	17.00	4.00	21.00
113	KELLY, JOHN F	xxx-xx-xxxx	15.50	.00	.00	.00	.00	6.00	21.50
	RIVERA, MARTHA M	xxx-xx-xxx	11.00	.00	.00	.00	.00	.00	11.00
	SCHULTZ, MICHELLE	xxx-xx-xxx	.00	.00	.00	28.00	8.00	1.25	37.25
	SMITH, DERRICK D	xxx-xx-xxx	.00	.00	.00	.00	.00	16.00	16.00
	VASQUEZ, PAUL R	xxx-xx-xxx	.00	.00	2.50	.00	.00	2.00	4.50
112	WALTON, JONATHON	xxx-xx-xxxx	.00	.00	.00	.00	8.00	22.50	30.50

#### State Service Credit Report

EMPLOYEES APPROACHING 20, 25, OR 40 YEARS OF STATE SERVICE WITHIN 12 MONTHS

REPORT GENERATED ON 05/01/2006

		STATE SERVICE	ST SVC		
AGY	UNIT	GROUP*	MNS	EMPLOYEE NAME	CLASS TITLE
555	111	20 YEARS	230 232	SMITH, DEBBRA D CASTILLO, CHRIS C	TRAINING OFFICER I ASO GOVRL PROG ANL
		25 YEARS	288 291 295	MARTINEZ, JOE YEE, SUN WEAVER, SAN D	STAFF SVS MANGERI ASO GOVRL PROG ANL SUP PROG TECH III
		40 YEARS	468	•	OF SER SUP II (GN) ACCT ADMIN I/SUP

- \* 20 YEARS = 228 TO 240 MONTHS OF STATE SERVICE
  - 25 YEARS = 288 TO 300 MONTHS OF STATE SERVICE
  - 40 YEARS = 468 TO 480 MONTHS OF STATE SERVICE

#### Filled/Vacant Position Report

STATE OF CALIFORNIA-STATE CONTROLLER'S OFFICE-PPSD

MANAGEMENT INFORMATION RETRIEVAL SYSTEM

FILLED/VACANT POSITION SUMMARY BY FACILITY AND CLASS TITLE

DATA AS OF: April 30, 2006

PDV1103

001

FACILITY: STATE CONTROLLER'S OFFICE-PPSD

	TYPE			EST	EST	EST
CLASS	OF	CLASS	TOTAL	PSNS	PSNS	PSNS
TITLE	POS	CODE	AUTHORIZED	AUTH	FILLED	VACANT
ACCT I/SP		4177	2.00	2	1	1
ACCT OF/SPL		4546	2.00	2	1	1
ASO ADM ANLY AC SY		5304	1.00	1	1	0
ASO GOVRL PROG ANL		5393	2.00	2	2	0
TOTAL			7.00	7	5	2

#### **Customer Service**

Experienced Training Staff

Classroom Instruction

Customized Consultations

Phone Liaison

 System Enhancements & Maintenance Support

MIRS Web Page



#### MIRS Customer Satisfaction

<ul> <li>Overall Satisfaction</li> </ul>	98.9%
<ul> <li>Program Performance</li> </ul>	97.6%
<ul> <li>Customer Support</li> </ul>	100%
<ul> <li>Communication</li> </ul>	98.5%
• Training	99.4%

#### **MIRS Monthly Costs**

- Departments with less than 1000 but more than 700 employees:
  - -\$356.00
- Departments with less than 700 but more than 400 employees:
  - -\$307.00
- Departments
   with less than 400 employees:
  - \$235.00

- Departments with 1000 or more employees:
  - \$505.00
  - \$.02 per employee
  - Actual system usage charge (CPU)

#### **MIRS Contacts**

For departments interested in converting to the MIRS or for general questions, please contact:

Tyson Stoddard (916) 319-9418

mirs@sco.ca.gov

**Sarah Justinich** (916) 319-9391

mirs@sco.ca.gov